

# Veronica A. Rivera

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<https://vrivera2017.github.io>

## Research Overview

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I study digital safety, bridging human-computer interaction and computer security to defend against digital threats both online and offline. Using qualitative and quantitative methods (interviews, participatory design, and large-scale surveys) I characterize harm, assess protections, improve system design, and guide policy, to create a safer on/offline ecosystem.

## Appointments

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| <b>Georgia Institute of Technology</b> , <i>Assistant Professor</i><br>School of Cybersecurity and Privacy   | 2026-     |
| <b>Max Planck Institute for Security and Privacy</b> , <i>Postdoctoral Researcher</i><br>Advisor: Yixin Zou  | 2025-2026 |
| <b>Stanford University</b> , <i>Embedded Ethics Postdoctoral Fellow, Computer Science, Institute for Human-Centered AI (HAI) &amp; McCoy Family Center for Ethics in Society</i><br>Advisor: Zakir Durumeric | 2023-2025 |
| <b>National Domestic Workers Alliance</b> , <i>Consultant</i><br>AI Ethics and Carework Curriculum Expert  | 2024      |
| <b>University of Florida</b> , <i>Visiting Researcher, Computer and Information Science and Engineering</i>  | 2023      |
| <b>Max Planck Institute for Software Systems</b> , <i>Visiting Researcher, Safety and Society Group</i>  | 2022-2023 |

## Education

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| <b>PhD, University of California Santa Cruz</b> , <i>Computational Media</i><br><i>Dissertation</i> : Safety & Harm in Social Computing Systems that Support Matching Markets<br><i>Committee</i> : David Lee, Chris Benner, Elizabeth Gerber, Elissa M. Redmiles, Norman Makoto Su | 2017-2023 |
| <b>BSc, Harvey Mudd College</b> , <i>Joint Computer Science and Mathematics</i><br>Minor in Psychology  | 2013-2017 |

## Publications

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\* indicates equal first-authorship, listed alphabetically by last name

† indicates student authors I advised

### Peer-Reviewed Conference & Journal Papers

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| Ruth, K., <b>Rivera, V.A.</b> , Akiwate, G., Kelley, P.G., Fass, A., Thomas, K., Durumeric, Z.<br>“Perfect is the Enemy of Good”: The CISO’s Role in Enterprise Security as a Business Enabler. The 2025 ACM Conference on Human Factors in Computing Systems. | CHI 2025  |
| <b>Rivera, V.A.</b> , Wilkinson, D., Augusta, A., Li, S., Redmiles, E.M., Strohmayer, A.<br>Safer Algorithmically-Mediated Offline Introductions: Harms and Protective Behaviors. Proceedings of the ACM on Human-Computer Interaction.                        | CSCW 2024 |

- Huang, J., Ma, N.F., **Rivera, V.A.**, Somani, T., Lee, P., McGrenere, J., Yoon, D. *Design Tensions in Online Freelancing Platforms: Using Speculative Participatory Design to Support Freelancers' Relationships with Clients*. Proceedings of the ACM on Human-Computer Interaction. CSCW 2024
- Rivera, V.A.**, Su, N.M. *Teaching Ethics and Activism in a Human-Computer Interaction Professional Master's Program*. The 2024 ACM Technical Symposium on Computer Science Education SIGCSE 2024
- Ma, N.F.\*, **Rivera, V.A.\***, Yao, Z., Yoon, D. *"Brush it Off": How Women Workers Manage and Cope with Bias and Harassment on Gender-agnostic Gig Platforms*. The 2022 ACM Conference on Human Factors in Computing Systems. CHI 2022
- Rivera, V.A.**, Lee, D.T. *I Want to, but First I Need to: Understanding Crowdworkers Career Goals, Challenges, and Tensions*. Proceedings of the ACM on Human-Computer Interaction. CSCW 2021
- Nelson, S., Orrison, M., **Rivera, V.** *Quantum Enhancements and Biquandle Brackets*. The Journal of Knot Theory and its Ramifications. JKTR 2017
- Tenorio, D., **Rivera, V.**, Medina, J., Leondar, A., Gaumer, M., Dodds, Z. *Visual Autonomy via 2D Matching in Rendered 3D Models*. The International Symposium on Visual Computing. ISVC 2015
- Nelson, S., **Rivera, V.** *Quantum Enhancements of Involutory Birack Counting Invariants*. The Journal of Knot Theory and its Ramifications. JKTR 2014

### Peer-Reviewed Workshop & Consortia Papers

- Rivera, V.A.**, Lee, D.T. *It Takes a Village to Change Jobs: Towards Workplace Relationships that Support Reskilling in Crowdwork*. The Future of Work(places): Creating a Sense of Place for On-Demand Work. Workshop at ACM CSCW. CSCW 2019
- Rivera, V.** *A New Approach to Testing Children with Autism Spectrum Disorder Using Affect*. Doctoral Consortium at the International Conference on Intelligent Tutoring Systems. ITS 2018

### Policy White Papers

- Elissa M. Redmiles, Sarah Adel Bargal, Grace (Natalie) Brigham, Nina Grgic-Hlaca, Tadayoshi Kohno, Jaron Mink, **Veronica A. Rivera**, Carmela Troncoso, Lucy Qin, Miranda Wei. *Formal Response on NIST AI Executive Order*. Published via the Georgetown University McCourt School of Public Policy's Massive Data Institute. Georgetown MDI 2024

## Teaching Experience

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### Instructor of Record

**Ethics in Technology**, Stanford University Pre-Collegiate Summer Institutes, Summer 2023

10 day intensive high school course I designed based on my UCSC HCI 220 course

**Ethics & Activism in Technology & Design**, UCSC HCI 220, Spring 2022; Winter 2023

I designed the course in Spring 2022 as an elective in the HCI Professional Master's program; it was made a required course in the program after the first offering

### Teaching Assistant

**Human-Centered Design Research**, UCSC CMPM 178, Winter 2021; Winter 2022

**Data Structures for Interactive Media**, UCSC CMPM 35, Fall 2021

**Beginning Programming in Python**, UCSC CSE 20, Spring 2021

**Introduction to Programming, Accelerated**, *UCSC CMPS 12A*, Fall 2018

**Introduction to Programming in Java**, *UCSC CMPS 5J*, Winter 2018; Spring 2018

**Introduction to Computer Science**, *Harvey Mudd College CS 05*, Fall 2014

### Embedded Ethics Teaching Fellow (Curriculum development and instruction)

**Programming Methodology**, *Stanford University CS 106A*, Fall 2024; Winter 2024

**Programming Abstractions**, *Stanford University CS 106B*, Spring 2025; Fall 2024; Spring 2024

**Computer Organization and Systems**, *Stanford University CS 107*, Spring 2025; Spring 2024; Winter 2024; Fall 2023

**From Languages to Information**, *Stanford University CS 124*, Winter 2025; Winter 2024

**Human-Centered Product Management**, *Stanford University CS 177*, Fall 2023

**Artificial Intelligence: Principles and Techniques**, *Stanford University CS 221*, Spring 2025; Fall 2024; Spring 2024; Fall 2023

**Natural Language Processing with Deep Learning**, *Stanford University CS 224n*, Winter 2025

**Social Computing**, *Stanford University CS 278*, Spring 2025

### Guest Lectures

**Ethics in Computing: A Problem at the Intersection of Engineering, Education, and Policy**, *Stanford University CS 106B (Programming Abstractions)*, June 2025

**Needfinding: Lessons for Programming Language Design**, *Stanford University CS 343S (Domain Specific Language Design Studio)*, April 2024

**Data Ethics: Choices and Values**, *Stanford University CS 106A (Programming Methodology)*, March 2024

**Privacy and End-to-End Encryption**, *Stanford University CS 106A (Programming Methodology)*, February 2024

**Ethics and Problem Selection in Security**, *Stanford University CS 356 (Topics in Computer and Network Security)*, December 2023

### Fellowships and Awards

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| <b>"A Cross Country Exploration of Security &amp; Privacy Advice"</b> , <i>Stanford Internet Observatory Grant for Expanding Online Trust &amp; Safety Research</i> , <b>Collaborator</b> , PI: Collins W. Munyendo, \$15,000 | 2024 |
| <b>Rising Star in AI Ethics</b> , <i>Women in AI Ethics (WAIE)</i>  | 2024 |
| <b>ARCS Scholarship</b> , <i>UC Santa Cruz</i> , excellence in academics and STEM research  | 2021 |
| <b>Chancellor's Graduate Internship Fellowship</b> , <i>UC Santa Cruz</i><br>1 out of 5 recipients in the university  | 2019 |
| <b>CRA Travel Scholarship</b> , <i>CRA</i> , To attend CRA-W Grad Cohort Workshop for Women   | 2019 |
| <b>CRA Travel Scholarship</b> , <i>CRA</i> , To attend CRA-URMD Grad Cohort Workshop for underrepresented students  | 2019 |
| <b>Summer Regent's Fellowship</b> , <i>UC Santa Cruz</i>  | 2018 |
| <b>President's Scholarship</b> , <i>Harvey Mudd College</i> , 4-year full-tuition<br>1 out of 8 recipients in the graduating class of 2017  | 2013 |

## Academic Service

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### Program Committees

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| <b>ACM CHI</b> , <i>Associate Chair</i> , Critical Computing, Sustainability & Social Justice | 2026       |
| <b>USENIX Security Symposium</b> , <i>Program Committee</i>                                   | 2025, 2026 |
| <b>ACM CSCW</b> , <i>Associate Chair</i>  | 2024       |

### External Reviewer

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| <b>USENIX Security Symposium</b> , <i>Paper sub-reviewer</i>                   | 2024 |
| <b>CSCW 2024</b> , <i>Paper reviewer</i> , Outstanding reviewer recognition x3 | 2023 |
| <b>New Media and Society</b> , <i>Invited paper reviewer</i>                   | 2023 |
| <b>IMC 2023</b> , <i>Student travel grant application review committee</i>     | 2023 |
| <b>CHI 2022</b> , <i>Paper reviewer</i> , Outstanding reviewer recognition     | 2021 |
| <b>CSCW 2021</b> , <i>Paper reviewer</i> , Outstanding reviewer recognition    | 2021 |
| <b>CSCW 2020</b> , <i>Paper reviewer</i>                                       | 2020 |
| <b>CSCW 2019</b> , <i>Paper reviewer</i>                                       | 2019 |
| <b>Human-Computer Interaction Journal</b> , <i>Invited paper reviewer</i>      | 2019 |

### Department and University Service

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| <b>Ethics &amp; Society Review Coordinating Panelist</b> , <i>Stanford University, HAI Seed Grants Review Committee</i>   | 2023       |
| <b>Assistant Community Manager</b> , <i>UC Santa Cruz Computational Media Department</i>  | 2020-2021  |
| <b>Alumni Admissions Interviewer</b> , <i>Harvey Mudd College</i>   | 2018, 2020 |
| <b>Graduate Student Mentor</b> , <i>UC Santa Cruz Department of Computational Media</i><br>Helped first year graduate student navigate the department and grad school | 2018       |

## Research Mentoring

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| <b>Tracy Li</b> , <i>Stanford University CS '28</i><br>CURIS Summer Intern   |  |
| <b>Makenzy Caldwell</b> , <i>Stanford University Tech, Ethics, and Policy Rising Scholar</i>                                     |  |
| <b>Hannah Kim</b> , <i>Stanford University CS BS/MS '25</i>  |  |
| <b>Sasha Ronaghi</b> , <i>Stanford University CS BS/MS '25</i>   |  |
| <b>Annika Lin</b> , <i>Georgetown University CS BS '24</i> , Now: Analyst at Charles River Associates<br>Thesis committee member |  |
| <b>Betros Abraha</b> , <i>UC Santa Cruz BS '23</i> , Now: Software Engineer at U.S. Army Corps of Engineers                      |  |
| <b>Ashvini Bhupatiraju</b> , <i>UC Santa Cruz BS '22</i> , Now: Software Engineer at Wells Fargo                                 |  |
| <b>Jason Chan</b> , <i>UC Santa Cruz BS '20</i> , Now: Product Designer at Adobe   |  |
| <b>Mark Gonzales</b> , <i>UC Santa Cruz BS '22</i> , Now: Electronic Engineer at ZaiNar Tech                                     |  |
| <b>Gurdikhia Kaur</b> , <i>UC Santa Cruz BS '19</i> , Now: MSc Student at UCL  |  |
| <b>Sonali Malik</b> , <i>UC Santa Cruz BS '21</i> , Now: Product Manager at Microsoft  |  |
| <b>Taylor McPherson</b> , <i>UC Santa Cruz BS '20</i> , Now: Frontend Engineer at Hightouch                                      |  |
| <b>Benjamin Paulsen</b> , <i>UC Santa Cruz BS '23</i> , Now: Associate Game Designer at Blizzard                                 |  |
| <b>Mathew Raju</b> , <i>UC Santa Cruz BS '24</i>   |  |

**Saki Yokokawa**, *UC Santa Cruz BS '23*, Now: Web Developer at Cubic Transportation

**Celeste Zhao**, *UC Santa Cruz BS '22*, Now: MS Student at Univeristy of Washington  
HCDE

**Su Zin**, *UC Santa Cruz BS '23*

## Invited Talks

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### Digital Safety: A Problem at the Intersection of Security, Engineering, and Society

- Harvey Mudd College (June 2025)

### Digital Safety Beyond the Platform

- Carnegie Mellon University (May 2025)
- Ithaca College (April 2025)
- Georgia Institute of Technology (April 2025)
- University of Virginia (April 2025)
- Cornell University (March 2025)
- University of Toronto (March 2025)
- University of California, Los Angeles (March 2025)
- University of Oregon (February 2025)

### Safety in Algorithmically-Mediated Offline Introductions

- Stanford Computer Forum Security Workshop (April 2024)
- Stanford HAI Fellows Workshop (March 2024)
- NSF Site Visit, Center on Privacy & Security of Marginalized & Vulnerable Populations (March 2024)
- Georgetown University Massive Data Institute Tea Time (February 2024)
- University of Maryland HCIL Brown Bag Lunch Seminar (February 2024)
- Stanford University HCI Lunch (February 2024)

### Safety in Algorithmically-Mediated Offline Introductions: Lessons for Research, Design, and Policy

- Stanford Women in CS Meeting (May 2024)
- Stanford University Tech Ethics and Policy Career Pathways (May 2024)

### Post-Digital Safety in Digitally-Mediated Offline Interactions

- UC San Diego HCI Seminar (March 2023)
- Stanford University Security Lunch (February 2023)
- Stanford University Computing & Society Seminar (January 2023)
- Mensch und Computer (MuC) Workshop on Inclusive Security by Design (September 2022)

### Long-Term Worker Well-Being in the Future of Work

- Stanford University HCI Lunch (April 2022)

### Invited Panel Moderator

- Stanford University, Beyond Content Moderation Workshop (November 2023)

## Professional Development

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| <b>Teaching for Equity Certificate</b> , UC Santa Cruz Center for Innovations in Teaching and Learning | 2021 |
| <b>Graduate Student Leadership Certificate</b> , UC Santa Cruz Graduate Division                       | 2020 |
| <b>Invited workshop attendee</b> , JobKit Developer's Conference at the US White House                 | 2019 |
| <b>Invited workshop attendee</b> , Human-Computer Interaction Consortium on the Futures of Work        | 2019 |